

SERVICE HOTLINE

Number: 033/2025
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Designation: Head – Commodity Derivatives Market

ISSUES ON LOADING SILO CERTIFICATES ON SOYA AND SOYB CONTRACTS – 24 - 26 MARCH 2025

The JSE would like to provide an update on the issues encountered when loading silo certificates for the SOYA and SOYB contracts during the week commencing 24 March 2025.

On Monday, 24 March 2025, at approximately 13h15 and Tuesday, 25 March 2025, at approximately 09h40, authorized users of the JSE Commodities Market experienced issues loading silo certificates for the SOYA contract. This was due to a reference data glitch associated with the discontinuation of the 50-ton SOYA contract. As a mitigative measure, the JSE temporarily unsuspended the May SOYA contract to facilitate the processing of March deliveries. The issue was resolved on Tuesday 25 March 2025, by 11h08.

Unfortunately, authorized users of the JSE Commodities Market encountered additional issues loading silo certificates for the SOYB contract on Wednesday, 26 March 2025. Upon investigation, it was discovered that the SOYB contract had been loaded with insufficient parameters due to an oversight.

We are actively updating and enhancing our internal processes and checks to prevent future occurrences.

The JSE commits to ensure all efforts are in place for a stable and operational market and we apologise for the inconvenience caused.

MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

ENVIRONMENT:

Production

ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or customersupport@jse.co.za